

HAIR EXPORT SALES AGREEMENT

Contract No.: 582/2026

Date: June 17, 2026

This Hair Export Sales Agreement ("Agreement") is entered into on June 17, 2026 by and between:

SELLER

Company Name: BINH AN PHAT TRADING HOUSEHOLD BUSINESS (HỘ KINH DOANH THƯỜNG MẠI BÌNH AN PHÁT)

Address: 363 Nguyen Huu Tho Street, Cam Le District, Da Nang City, Vietnam

Phone: +84 89622 7689

Email: binhanphat.kt@gmail.com

Tax ID: 052093010058

Hereinafter referred to as the "Seller".

BUYER

Name: Alexandria Jacobus

Address: , Fredericksburg, VA, United States of America

Phone: +1 (888) 333 3460

Email:

Hereinafter referred to as the "Buyer".

The Seller and Buyer are collectively referred to as the "Parties".

ARTICLE 1. PRODUCTS

The Buyer agrees to purchase and the Seller agrees to supply the following products:

No	Type of hair	Description	Quantity	Unit Price	Amount
1	Machine weft hair	Straight, Mocha melt color, 16 inches	2	59,5	119

2	Machine weft hair	Straight, Mocha melt color, 18 inches	2	71,5	143
3	Machine weft hair	Straight, Scandinavian blonde color, 16 inches	2	68,5	137
4	Machine weft hair	Straight, Scandinavian blonde color, 32 inches	1	166	166
5	Machine weft hair	Curly, #1B color, 18 inches	2	65,5	131
6	Machine weft hair	Straight, Smoke blonde color, 16 inches	2	73	146

Shipping Fee (UPS): USD 96.64

Payment Processing Fee: USD 55.10

Total Payment Amount: USD 993.74

Currency: United States Dollar (USD)

ARTICLE 2. PRODUCT QUALITY

2.1 The Seller warrants that all products supplied under this Agreement are manufactured from 100% human hair.

2.2 The products shall conform to the specifications stated in Article 1 and any samples, photos, videos, or written confirmations approved by the Buyer before production.

2.3 Due to the natural characteristics of human hair, slight variations in color, texture, softness, curl pattern, density, and appearance are normal and shall not be considered defects.

2.4 Hair color accuracy is approximately 80%–100% compared with reference colors. Products delivered within this acceptable range shall be deemed compliant and not eligible for refund or exchange.

ARTICLE 3. PAYMENT TERMS

3.1 The total contract value is USD 993.74.

3.2 Payment may be made through: OnePay Payment

3.3 The Buyer confirms that full payment has been made or shall be made according to the Commercial Invoice issued by the Seller.

3.4 All bank charges, transfer fees, OnePay fees, currency conversion fees, and related payment costs shall be borne by the Buyer.

3.5 All payments are NON-REFUNDABLE except as expressly provided under Article 8 of this Agreement.

ARTICLE 4. PRODUCTION AND SHIPPING

4.1 Production time shall be approximately 6–30 business days depending on order specifications and production schedules.

4.2 Shipment shall be made via UPS to the Buyer's address in the United States of America.

4.3 Estimated transit time is 3–10 business days, subject to carrier operations, customs procedures, weather conditions, and peak seasons.

4.4 A tracking number shall be provided to the Buyer via WhatsApp within 3–5 days after the parcel is collected by UPS.

ARTICLE 5. SHIPPING ADDRESS

The Buyer confirms that the shipping information below is complete and accurate:

[REDACTED]

Fredericksburg, VA

United States of America

The Seller shall not be liable for delivery problems caused by incorrect, incomplete, or outdated address information provided by the Buyer.

ARTICLE 6. ORDER CANCELLATION

6.1 Orders may be canceled or modified within twenty-four (24) hours after successful payment.

6.2 A full refund may be issued if cancellation is requested within the first 24 hours.

6.3 After 24 hours, all orders become final and may not be canceled, modified, or refunded.

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ARTICLE 7. INSPECTION OF GOODS

7.1 Upon receipt of the goods, the Buyer must inspect the products immediately.

7.2 Any claim regarding missing, incorrect, damaged, or defective products must be submitted within one (1) to three (3) calendar days after delivery.

7.3 A continuous unboxing video is mandatory and must clearly show:

- The unopened parcel
- Shipping label
- Opening process
- All products received
- Any alleged defects

7.4 Claims submitted without a complete unboxing video shall not be accepted.

ARTICLE 8. REFUND, RETURN, AND WARRANTY

8.1 All products sold by the Seller are NON-RETURNABLE and NON-REFUNDABLE except in the limited circumstances specified below.

8.2 Refund consideration may only be granted in the following cases:

- a) Severe tangled hair caused by a manufacturing defect and unusable immediately upon receipt.
- b) Other serious manufacturing defects officially verified and confirmed in writing by the Seller.

8.3 To qualify for refund consideration:

- Notification must be sent within 1–3 days after delivery.
- The Buyer must provide all required evidence.
- The products must remain unused, unaltered, uncut, unbleached, undyed, and unprocessed.
- The products must be returned to the Seller for inspection.

8.4 The Buyer shall bear all return shipping costs, customs charges, transfer fees, and related expenses.

8.5 For concerns that do not qualify for refund, the Seller may, at its sole discretion, provide repair, remake, replacement, or store credit.

8.6 Custom-made products and special-order items are not eligible for return or refund under any circumstances.

ARTICLE 9. LOST PARCELS

9.1 If a shipment is reported lost, the Seller shall conduct an investigation with the carrier, which may take between 3 and 30 days.

9.2 No refund shall be issued during the investigation period.

9.3 Refunds for lost shipments shall only be considered when:

- Shipping insurance was purchased; and
 - The carrier officially accepts responsibility and confirms compensation eligibility in writing.
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ARTICLE 10. LIMITATION OF LIABILITY

The Seller shall not be liable for:

- Customs delays
 - Import duties or taxes
 - Delivery delays caused by carriers
 - Natural variations in human hair
 - Damage caused by bleaching, dyeing, heat styling, chemical treatment, improper installation, or improper maintenance
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ARTICLE 11. GOVERNING LAW

This Agreement shall be governed by and interpreted in accordance with the laws of Vietnam.

Any dispute arising from this Agreement shall first be resolved through amicable negotiation. If no resolution is reached, the dispute shall be submitted to the competent courts of Vietnam.

ARTICLE 12. NOTICE, PAYMENT EVIDENCE AND ACCEPTANCE OF AGREEMENT

12.1 The Buyer acknowledges that a copy of this Agreement, the Commercial Invoice No. 582, and the corresponding payment confirmation document(s) have been sent by the Seller to the Buyer's registered email address:



on **June 17, 2026**.

12.2 The payment proof provided by the Buyer, including but not limited to bank transfer receipts, OnePay payment confirmations, transaction records, screenshots, or other payment evidence, shall form an integral part of this Agreement and shall be retained by the Seller as evidence of the transaction.

12.3 The Buyer is responsible for reviewing all documents sent by the Seller, including but not limited to:

- Commercial Invoice;
- Hair Export Sales Agreement;
- Terms & Conditions;
- Refund & Return Policy;
- Payment Confirmation Documents.

12.4 If the Buyer has any objection, correction, dispute, or request for amendment regarding any of the above documents, the Buyer must notify the Seller in writing via email within seventy-two (72) hours from the time the email is sent.

12.5 If the Seller does not receive any written objection, dispute, or amendment request from the Buyer within seventy-two (72) hours after the email has been sent, the Buyer shall be deemed to have:

- Received all documents in full;
- Read and understood all contents;
- Accepted all terms and conditions without reservation;
- Agreed to be legally bound by this Agreement and all related documents.

12.6 The absence of a response from the Buyer within the above-mentioned seventy-two (72) hour period shall constitute full and unconditional acceptance of this Agreement and shall have the same legal effect as a signed acceptance by the Buyer.

12.7 Electronic communications, emails, payment confirmations, WhatsApp messages, and related transaction records may be used as valid evidence in the event of any dispute arising from or relating to this Agreement.

SELLER

BINH AN PHAT TRADING HOUSEHOLD BUSINESS

Authorized Signature: 

Name: Huynh Gao

Title: _____

Date: 12/10/2026

Company Stamp



BUYER

Alexandria Jacobus

Signature: 

Date: 12/10/2026

